

# Resources and Governance Scrutiny Committee

Date: Tuesday, 6 October 2020

Time: 10.00 am

Venue: Virtual Meeting:- Webcast at - https://manchester.public-

i.tv/core/portal/webcast\_interactive/485378

There will be a private meeting for Members only at 9:00am Tuesday 6 October 2020 via Zoom. A separate invite will be sent to members with joining details.

#### **Advice to the Public**

The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020

Under the provisions of these regulations the location where a meeting is held can include reference to more than one place including electronic, digital or virtual locations such as internet locations, web addresses or conference call telephone numbers.

To attend this meeting it can be watched live as a webcast. The recording of the webcast will also be available for viewing after the meeting has concluded.

# Membership of the Resources and Governance Scrutiny Committee

**Councillors** - Russell (Chair), Ahmed Ali, Andrews, Clay, Davies, Lanchbury, Moore, B Priest, Rowles, A Simcock, Stanton, Wheeler and Wright

## **Agenda**

#### 1. **Urgent Business**

To consider any items which the Chair has agreed to have submitted as urgent.

#### 2. **Appeals**

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

#### 3. **Interests**

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

5 - 104. Minutes

To approve as a correct record the minutes of the meeting held on 1 September 2020

#### **Our Manchester Strategy Reset - Timescales** 5.

Report of the Director of Policy, Performance and Reform attached

This report provides an overview of the Our Manchester Strategy reset, including the timescales of the work.

#### 6. **Capital Budget**

Report to follow

#### 7. **Temporary Accommodation**

Report to follow

#### 8. **Supplier Assurance**

Report to follow

#### 9. **Overview Report**

Report of the Governance and Scrutiny Support Unit.

This report provides the Committee with details of key decisions that fall within the Committee's remit and an update on actions resulting from the Committee's recommendations. The report also includes the Committee's work programme, which the Committee

11 - 14

15 - 62

is asked to amend as appropriate and agree.

## Information about the Committee

Scrutiny Committees represent the interests of local people about important issues that affect them. They look at how the decisions, policies and services of the Council and other key public agencies impact on the city and its residents. Scrutiny Committees do not take decisions but can make recommendations to decision-makers about how they are delivering the Manchester Strategy, an agreed vision for a better Manchester that is shared by public agencies across the city.

The Resources and Governance Scrutiny Committee areas of interest include finances, Council buildings, staffing, corporate and partnership governance as well as Council tax and benefits administration.

The Council wants to consult people as fully as possible before making decisions that affect them. Members of the public do not have a right to speak at meetings but may do so if invited by the Chair. Speaking at a meeting will require a video link to the virtual meeting.

Members of the public are requested to bear in mind the current guidance regarding Coronavirus (COVID19) and to consider submitting comments via email to the Committee Officer. The contact details of the Committee Officer for this meeting are listed below.

The Council is concerned to ensure that its meetings are as open as possible and confidential business is kept to a strict minimum. When confidential items are involved these are considered at the end of the meeting and the means of external access to the virtual meeting are suspended.

Joanne Roney OBE Chief Executive 3rd Floor, Town Hall Extension, Lloyd Street Manchester, M60 2LA

## **Further Information**

For help, advice and information about this meeting please contact the Committee Officer:

Michael Williamson Tel: 0161 2343071

Email: m.williamson@manchester.gov.uk

This agenda was issued on **Monday, 28 September 2020** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Mount Street Elevation), Manchester M60 2LA

## **Resources and Governance Scrutiny Committee**

## Minutes of the meeting held on Tuesday, 1 September 2020

This Scrutiny meeting was conducted via Zoom,in accordance with theprovisions of the The Local Authorities and Police and Crime Panels(Coronavirus) (Flexibility of Local Authority and Police and Crime PanelMeetings) (England and Wales) Regulations 2020.

#### Present:

Councillor Russell (Chair) – in the Chair Councillors Ahmed Ali, Andrews, Clay, Davies, Lanchbury, Moore, B Priest, Rowles, A Simcock, Wheeler and Wright

#### Also present:

Councillor Akbar, Executive Member for Neighbourhoods Councillor Bridges, Executive Member for Children and Schools Councillor Leese, Leader

**Apologies:** Councillor Stanton

RGSC/20/32 Minutes

#### **Decision**

To approve the minutes of the meeting held on 21 July 2020 as a correct record.

#### RGSC/20/33 Independent Race Review update

The Committee considered a report of the Director of HR and OD, which provided an update on the Council's response to issues relating to race equality, and in particular to the review carried out last year of race relations and discrimination within the City Council. The report included an update on the work being carried out by a working group established to progress the recommendations, and of consultation with Trades Unions.

The key point and themes in the report included:-

- The review had found that, there were issues that needed to be addressed by the Council in order to ensure fairness and equity for Black, Asian and Minority Ethnic staff in the workforce;
- Whilst wanting to make swift progress on the issues identified, it was also identified that the Council lacked a strategic and coherent approach to workforce equalities generally.
- A commitment had been made to produce a Workforce Equalities Strategy for the Council for consideration at the meeting of the Executive in November 2020;
- An overview of the key drivers in taking the recommendations of the Race Review forward;

- The established working group consisted of over 40 employees from across the
  organisation who were dedicating 1 day per week over a 12 week period to
  ensure there was adequate resource to give focus to this work and to ensure
  real impact could be achieved in this initial 3 month period;
- The working group was balanced in terms of Black, Asian and Minority Ethnic staff and those staff who had responsibility for creating the systems, policies and culture which enabled progress to be made.
- The 27 recommendations from the original race review have been grouped into 5 broad themes –
  - Monitoring
  - o Developing Black, Asian and Minority Ethnic staff
  - Engagement and communications
  - o HR polices
  - Leadership
- The parallel role Trade Unions would play in supporting the work of the Working Group; and.
- An overview of key progress to date

Officers from the working group also attended the meeting to update the Committee on the areas of work which they were leading on.

What followed was a lengthy discussion by the Committee on the content of the report and the updates provided by Officers from the Working Group.

Some of the key points that arose from the Committees discussions were:-

- How had the membership of the working group been determined; was the was
  the ethnicity breakdown of the whole group know or being monitored and if not
  why not; and where Elected Members part of the group and again, if not why
  not:
- What steps were taken to ensure staff of Black, Asian and Minority Ethnic backgrounds had the opportunities to be part of the working group;
- Disappointment was expressed that Cllr Ahmed Ali had not been invited to meetings of the working group, given he was the lead Member for Race Equality within the Labour Group;
- Questions were asked as to whether any Black councillors had been invited to take part;
- Had Trade Union representatives been invited to take part in the working group;
- It was important that the working group included "critical voices" from all levels
  of the organisation, not just senior officers;
- It was questioned as to how 'Agile' was selected as the methodology to progress the work of the working group;
- Clarity was sought as to what would happen once the working group concluded;
- It was requested that all equality leads were provided with quarterly intelligence in order to make appropriate observations;
- Would race awareness training also be offered to Elected Members as well as Officers:
- It was suggested that intersectionality needed to be embedded in all Council policies and procedures;

- Why had a range of equality groups have been re-established
- Were figures kept on the number of staff referred for compulsory equality training;
- Clarity was sought on the governance arrangements of the working group for delivering in the recommendations of the review
- It was hoped that Officers on the working group felt that Elected Members were taking the issue of tackling race inequalities within the Council seriously;
- It was hoped that staff were not made to feel that they were compelled to tell their manager about any protected characteristic they may align themselves to;
- Elected Members needed to ensure that their contribution to addressing race inequalities resulted in actual actions and material difference; and
- whilst acknowledging that the Race Review focussed on the Council and its staff, it was suggested that the next stage should also include a focus on how the council engaged and listened to Black, Asian and Minority Ethnic residents across the city to address inequalities and put in place non-discriminatory policies;

The Director of HR&OD explained that the makeup of the working group had not been formally monitored but the breakdown of ethnicity was approximately a 50/50 split between white and Black, Asian and Minority Ethnic officers. It was explained that that the membership of the group had come from various sources, including publicising in the staff broadcast, staff putting themselves forward and getting permission from their managers and in some cases people had been identified by SMT. It had been considered not appropriate to ask people to complete a monitoring form if they had been approved by their manager to be part of the working group, with no one being excluded because of their ethnicity.

It was explained that as it was an officer working group, no Elected Members had formally been appointed, however, the Executive Members for Neighbourhoods and Children and Schools had attended meetings of the group. The Executive Member for Neighbourhoods advised that Cllr Ahmed Ali would be invited to future meeting of the working group. He added that whilst the important role Elected Members needed to play in holding officers and Executive Members to account in addressing the issues identified by the review was acknowledged, it was reminded that as the issues were staff issues, it was appropriate that the action plan needed to be dictated and set by staff themselves. The City Solicitor added that as it was a staff working group and due to the intensive frequency of meetings, it was felt that the inclusion of Elected Members in the working group would alter how officers wanted the group to work.

The Director of HR&OD advised there was a standing invitation to Trade Union representative to join the working group, however they felt they wanted a parallel consultation process which had commenced by looking at the over representation of Black, Asian and Minority Ethnic staff subject to disciplinary proceedings, which was acknowledged as an issue this Committee had raised concerns about previously. An overview of the work being undertaken by Officers with the Casework team in addressing this issue was also given. In light if this, the Chair suggested that the Committee received a further update on the length of suspensions and misconduct process.

The Director of HR&OD advised that she had chosen the 'Agile' methodology based on previous experience. She commented that this type of methodology was good at producing outcomes and it was also felt that it would be a good developmental exercise for staff in the working group and really allowed the voice of others to come through as part of the work. She supported the point raised around intersectionality and advised that if the Committee felt race awareness training would be beneficial to Elected Members this could be arranged. The Leader commented that the equality groups had previously been disbanded at a time between 2010 and 2015 when the Council was facing unprecedented levels of cuts to its services and staff due to lack of funding from government which had also resulted in a link of these groups to an SMT lead.

The Director of HR&OD confirmed that she was the lead officer for the working group and detailed the reporting arrangements to SMT and the Lead Executive Members. All of the work would be captured in a report to Executive in November forming part of a wider workforce equalities strategy. It was also reported that the senior project manager in HR (Lorna Williams) had been recruited to take forward this work over the next 12 months to ensure it was sustained.

The Director of HR&OD acknowledged the point around how the council engaged and listened to Black, Asian and Minority Ethnic residents across the city but reminded Members that this work was around the equality of the workforce and having a workforce equality strategy and the interaction with residents was probably an area that the Equalities and Communities Scrutiny Committee would pick up.

#### **Decisions**

The Committee:-

- (1) Requests that all Elected Members be provided with the opportunity to undertake race equality training
- (2) Notes that the Chair will consult with Officers as to how Scrutiny can most successfully continue to support and scrutinise the work undertaken by the Working Group and progress in this area;
- (3) Requests a further report on the length of staff suspensions and the council's misconduct process is added to the Committee's Work Programme.
- (4) Thanks all the Officers for their contribution to this item.

#### RGSC/20/34 HROD Update

The Committee considered a report of the Director of HR&OD, which provided an overview of the support to staff during the Council's response to the COVID19 pandemic and an update of the work to develop management standards as part of the Our Ways of Working programme.

The key points and themes in the report included:-

- An update on ICT support to enable staff to work from home;
- Communications and engagement with staff;
- Health and Wellbeing support

- The current position of numbers of staff working on site and the work going into prepare for more staff to return;
- An update on those staff classed as vulnerable or shielding;
- Future ways of working based on a maximum 30% of the workforce in the building at any one time; and
- The steps being taken to strengthen accountability

Some of the key points that arose from the Committee's discussions were:-

- Concern was expressed that the 62 staff who were classed as shielding and unable to work from home were being managed under the Council's management of attendance policy;
- Was the ambition to have all staff returning to work by October too ambitious given that most staff felt comfortable working from home;
- Why were staff who were not comfortable working from home, especially BAME and disabled staff, still awaiting receipt of appropriate equipment to enable them to work from home more comfortably;
- How many Black, Asian and Minority Ethnic staff were in the 373 within the 'vulnerable' or 'living with someone that is shielding' categories; and
- Were the any common/predominant issues being raised through the Employee Assistance Programme.

The Deputy Director of HR&OD advised that the 62 staff referred to in the report were not able to work from home due to the nature of their jobs. It was clarified that at present anyone who had bene classed as shielding and unable to work from home were not being managed by attendance and all were going through individual risk assessments to look at their specific circumstances, which would include a referral to Occupational Health. The ambition to return all staff to work would be on a much reduced basis (approx. 30%) and would equate to staff having access to work on site approximately one or two days a week. The Committee was also advised that all staff working from home had been provided with the necessary technology to enable them to work (laptop, mobile phone etc), and the provision of equipment for those who had specific medial, such as chairs, was being facilitated.

The Deputy Director of HR&OD agreed to provide a breakdown of the 373 staff that fell within the 'vulnerable' or 'living with someone that is shielding' categories and advised that the Council was informed of themes by the EAP providers but not specific details. This alongside feedback from managers and support groups helped identify predominant areas of concern felt by staff which HR were then able to look at and put plans in place to address.

#### **Decisions**

The Committee:-

- (1) Notes the report.
- (2) Places on record its thanks to all staff within HR during the pandemic.
- (3) Request that the Deputy Director of HR&OD circulates the information on the ethnicity breakdown of the 373 staff that fell within the 'vulnerable' or 'living with someone that is shielding' categories to all Committee Members.

#### RGSC/20/35 Our Manchester Strategy re-set

#### **Decision**

The Committee agrees to defer this item to its next meeting on 6 October 2020

## **RGSC/20/36 Overview Report**

The Committee considered a report of the Governance and Scrutiny Support Unit which contained key decisions within the Committee's remit and responses to previous recommendations was submitted for comment. Members were also invited to agree the Committee's future work programme.

#### **Decisions**

The Committee:-

- (1) Notes the report;
- (2) Agrees the Work Programme as submitted

## Manchester City Council Report for Information

Report to: Resources and Governance Scrutiny Committee – 6 October 2020

**Subject:** Our Manchester Strategy Reset - Timescales

**Report of:** Director of Policy, Performance and Reform

#### **Summary**

This report provides an overview of the Our Manchester Strategy reset, including the timescales of the work.

#### Recommendations

The Committee is asked to note the approach to the Our Manchester Strategy reset and the timescales of the work.

Wards Affected: all

**Environmental Impact Assessment -** the impact of the issues addressed in this report on achieving the zero-carbon target for the city

Achieving Manchester's zero carbon target is reflected throughout the work on the Our Manchester Strategy reset, and will be clearly captured in the final reset document.

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	The reset of the Our Manchester Strategy considers all five of the Strategy's existing priorities to ensure the city achieves its outcomes.
A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	
A liveable and low carbon city: a destination of choice to live, visit, work	
A connected city: world class infrastructure and connectivity to drive growth	

#### **Contact Officers:**

Name: **David Houliston** 

Position: Strategic Lead - Policy and Partnerships

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Name: Elizabeth Mitchell

Position: Policy and Partnerships Manager

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## Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to four years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

Our Manchester Strategy Reset - Timescales, Resources and Governance Scrutiny Committee (September 2020)

COVID-19 Forward Recovery Planning, Executive (May 2020)

Our Manchester Strategy 2016 - 2025

#### 1.0 Introduction

- 1.1 On Wednesday 6 May 2020, Manchester City Council's Executive approved a reset of the Our Manchester Strategy 2016 2025, to be undertaken as part of the Council's COVID-19 recovery planning. The Our Manchester Strategy was developed in 2015 and launched in 2016 as the city's overarching 10 year vision. Its development was overseen by the Manchester Leaders' Forum now Our Manchester Forum a partnership board of 35 leaders from across Manchester's public, private and voluntary sector.
- 1.2 Five years into the Strategy's implementation, Manchester has made significant progress against some of its aims, driven by strong economic growth and regeneration. However, challenges remain (such as poor health outcomes) and others have risen to the fore (such as adapting to climate change). These challenges have been thrown into even sharper relief by the global effect of COVID-19, with the city now in a very different position to where it was at the beginning of 2020. Whilst the ultimate strategic objective for Manchester to be in the top-flight of world class cities by 2025 prevails, there are a number of new and more prominent priorities that must be addressed in the hope of achieving this.
- 1.3 The Our Manchester Strategy reset will reframe the existing Strategy, with it continuing to provide the overarching ambition of the city of Manchester. It will reflect Manchester's priorities for the next five years until the end of the Strategy in 2025. The Strategy will remain distinctly about Manchester both our people and our place; listening to the fullest range of voices and experiences across our communities is key to the reset. The overarching principles of equality, inclusivity and sustainability are at the heart of the reset process. The Our Manchester Forum is the governance partnership board for the reset, overseeing the work and approving the final document alongside the Executive and Full Council.
- 1.4 A further report detailing the reset's engagement processes and emerging findings will be brought to the Committee for their consideration in November 2020.

#### 2.0 Timescales for the reset

2.1 Using the learning from other recent strategy development, a mixed methods approach is being undertaken for the Our Manchester Strategy reset. This includes engagement activity to develop a qualitative evidence base, which will be analysed alongside relevant quantitative data, a literature review and best practice analysis. The engagement activity is underpinned by the Our Manchester approach, and includes conversation-style engagement with residents, workers, businesses and organisations across all of the city's neighbourhoods, as well as speaking to our strategic partnership boards.

2.2 As such, the timescales for the reset are as follows:

Date	Task
May 2020	Approval for reset from Executive
June - July 2020	Initial scoping work and meeting
August - September 2020	Engagement with residents (universal and targeted), businesses and organisations, partnership boards, and staff
	Thematic workshops with Our Manchester Forum
	Research and analysis
October - November 2020	Reset drafted based on outcomes of engagement activity and quantitative analysis
December 2020	Draft reset presented to Our Manchester Forum
January 2021	Draft reset presented to Scrutiny Committees and boards
February 2021	Amends to final draft
	Final draft presented to Executive and Our Manchester Forum
March 2021	Approval of final version by Full Council

2.3 A number of other strategies and plans are currently in development or due for refresh in the next 18 - 24 months. Officers are considering alignment to ensure other strategies' aims flow from the Our Manchester Strategy reset's priorities, as the overarching vision for the city. Early results from the engagement and research will also be fed into the corporate budget planning process for 2021/22 and the medium term financial plan.

#### 3.0 Recommendations

3.1 The Committee is asked to note the approach to the Our Manchester Strategy reset and the timescales for the work.

## Manchester City Council Report for Information

Report to: Resources and Governance Scrutiny Committee – 6 October 2020

**Subject:** Overview Report

**Report of:** Governance and Scrutiny Support Unit

#### **Summary**

This report provides the following information:

Recommendations Monitor

- Key Decisions
- Work Programme
- Items for information

#### Recommendation

The Committee is invited to discuss and note the information provided and agree the work programme.

Wards Affected: All

#### **Contact Officer:**

Name: Mike Williamson

Position: Team Leader- Scrutiny Support

Telephone: 0161 234 3071

E-mail: m.williamson@manchester.gov.uk

#### Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

## 1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

Items highlighted in grey have been actioned and will be removed from future reports.

Date	Item	Recommendation	Action	Contact Officer
3 Sept 2019	RGSC/19/44 Revenue and Benefits Annual Report	To request the Director of Homelessness provide a briefing note on the level of debt owed to the Council through the use of dispersed temporary accommodation and that this includes a comparison with Local Housing Allowance rates on a ward basis.	Emails were sent on 8/6/2020 and 8/7/2020 seeking a response from the Director of Homelessness.  The Chair also emailed the Director of Homelessness on 28/8/2020 seeking a response.  A response is still outstanding.	Mike Wright
3 Sept 2019	RGSC19/48&50 Domestic Violence and Abuse Review	To request that the Director of Homelessness provides Members with information on:-  • how quickly support was accessible by individuals placed in dispersed accommodation;  • when the strategic review was intended to be fully scoped; and  • the projected timescale	Emails were sent on 8/6/2020 and 8/7/2020 seeking a response from the Director of Homelessness.  The Chair also emailed the Director of Homelessness on 28/8/2020 seeking a response.  A response is still outstanding.	Mike Wright Fiona Worrall Nicola Rea

	for the strategic review to be completed and anticipated costs.  • Who will be involved in the review; and  • The budget provision afforded to the review		
7 Jan 2020 RGSC/20/2 The Council's Updated Fina Strategy and Budget report 2020/21	on the following areas in a	Due to the impact of COVID19, the Council will be required to revisit its Financial Strategy and Budget. Consequently it will only be appropriate to provide accurate responses once a revised budget has been agreed.	Carol Culley Janice Gotts & Strategic Director (Growth and Development)

		core assets at Manchester Airport.		
7 Jan 2020	RGSC/20/2 The Council's Updated Financial Strategy and Budget reports 2020/21	To request that Officers and the Executive Member for Finance and Human Resources investigate the feasibility of further investment in additional public conveniences within and across the city and provide a response back to the Committee or the Neighbourhoods Scrutiny Committee, in due course	Due to the impact of COVID19, the Council will be required to revisit its Financial Strategy and Budget. Consequently it will only be appropriate to provide a response to this recommendation, once a revised budget has been agreed.	Carol Culley Clir Ollerhead
7 Jan 2020	RGSC/20/4 Draft 'Our People Plan 2020/23	To recommend that HROD ask the performance team to do statistical analysis of the relationship between vacancy levels and sickness absence levels within individual teams to explore whether there is a relationship between the two	Whilst a response to this recommendation has been requested, due to the impact of COVID19, there may be a delay in receiving this.	Shawnna Gleeson & Director of HROD
4 Feb 2020	RGSC/20/9 Domestic violence and abuse funding and commissioning review	To request that the Strategic Director (Neighbourhoods) writes to the Mayor of Greater Manchester setting out the Council's concern around the unreasonable wait in receiving notification	Whilst a response to this recommendation has been requested, due to the impact of COVID19, there may be a delay in receiving this.	Fiona Worrall

of CSP funding and also its concern in relation to the impact in the ability to deliver domestic violence and abuse services should there be a reduction in this grant funding	
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#### 2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **25 September 2020**, containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Corporate Core						
National Taekwondo Centre 2018/10/19A	Chief Executive	Not before 1st Nov 2018		Briefing Note and Heads of Terms	Richard Cohen r.cohen@manchester.gov.uk	
Enter into a 39 year lease with Sport Taekwondo UK Ltd for areas within the building.						
TC821 - Framework for the supply of Desktop Hardware 2019/03/01A	City Treasurer (Deputy Chief Executive)	Not before 1st Apr 2019		Report and Recommendation	Mike Worsley mike.worsley@manchester.gov. uk	

To seek a supplier, in order to award a contract for the supply of desktop hardware technology to support the development and deployment of the ongoing end user device strategy.				
Collyhurst Regeneration Ref: 15/005  The approval of capital expenditure for land and buildings in Collyhurst.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Business Case	Louise Wyman, Strategic Director (Growth and Development) louise.wyman@manchester.gov .uk
Leisure Services - External Ref: 2016/02/01C  The approval of capital expenditure on external Leisure Services land and buildings.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Business Case	Lee Preston I.preston2@manchester.gov.uk
Capital Investment in schools Ref: 2016/02/01D  The approval of capital expenditure in relation to the creation of school places through new builds or expansions.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Business Case	Amanda Corcoran, Director of Education a.corcoran@manchester.gov.uk
Estates Transformation Ref:2017/06/30D	City Treasurer (Deputy Chief	Not before 1st Mar 2019	Business Case	Richard Munns r.munns@manchester.gov.uk

The approval of capital spend to ensure that the operational estate is fit for purpose.	Executive)			
Silver Offices Refurbishment (located at The Sharp Project) Ref: 2017/07/18B  Capital expenditure approval for the cost of refurbishment works at part of the facility.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Reports to the Executive and Full Council dated 28 June 2017	Ken Richards k.richards@manchester.gov.uk
TC969 - Provision of LAN AND WLAN 2019/03/01E  MCC requires a delivery partner to refresh the hardware in the Comms Rooms and to design, test and implement a fit for purpose Software Defined LAN and Wifi.	City Treasurer (Deputy Chief Executive)	Not before 1st May 2019	Report and Recommendation	Andrew Blore a.blore@manchester.gov.uk
TC986 - SAP support and maintenance (2019/03/01F)  To provide support to the SAP team in order to resolve incidents.	City Treasurer (Deputy Chief Executive)	Not before 1st May 2019	Report and Recommendation	Mike Worsley mike.worsley@manchester.gov. uk
Wide Area Network provision 2019/03/01L	City Treasurer (Deputy Chief	Not before 29th Mar	 Report and Recommendation.	Chris Wanley, Director of ICT chris.wanley@manchester.gov.

To appoint a supplier to provide our Wide Area Network Solution.	Executive)	2019			uk
Strategic land and buildings acquisition 2019/06/03B	City Treasurer (Deputy Chief Executive)	Not before 3rd Jul 2019	В	Checkpoint 4 Business Case & Briefing Note	Richard Cohen r.cohen@manchester.gov.uk
The approval of capital expenditure for the purpose of the strategic acquisition of land and buildings to support the Eastlands Regeneration Framework.					
Strategic land and buildings acquisition 2019/06/03C	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2020	В	Checkpoint 4 Business Case & Briefing Note	Richard Cohen r.cohen@manchester.gov.uk
The approval of capital expenditure for the purpose of the strategic acquisition of land and buildings to support the Eastlands Regeneration Framework					
Section 22 Empty Homes Pilot Agreement with Mosscare St Vincent's Housing Group (2019/09/23A)	City Treasurer (Deputy Chief Executive)	Not before 22nd Oct 2019	C	Checkpoint 4	Martin Oldfield m.oldfield@manchester.gov.uk
The approval of £2m capital					

expenditure from the Housing Affordability Fund for Section 22 Empty Homes Pilot Agreement with Mosscare St Vincent's, to acquire, refurbish and sell empty homes/stock surplus to requirement to first time buyers/owner occupiers.				
Microsoft Consultancy engagement piece Q20377 (2019/11/05A)  To award a contract to allow for the Microsoft engagement and consultancy piece as part of the transition to Microsoft Office 365	City Treasurer (Deputy Chief Executive)	Not before 4th Dec 2019	Report and Recommendation	Ian Grant, Interim Director of ICT ian.grant@manchester.gov.uk
Microsoft Licenses TC718 (2019/11/05B)  To appoint a Microsoft Licensing Partner to work with the Council and revise its licensing estate.	City Treasurer (Deputy Chief Executive)	Not before 4th Dec 2019	Report and Recommendation	Ian Grant, Interim Director of ICT ian.grant@manchester.gov.uk
Wide Area Network (WAN) Replacement (2019/11/19B)	City Treasurer (Deputy Chief Executive)	Not before 18th Dec 2019	Checkpoint 4 Buisness Case	Ian Grant, Interim Director of ICT ian.grant@manchester.gov.uk

To grant the approval of capital expenditure for the procurement and implementation of an updated WAN for Manchester City Council.				
Appointment of a supplier for Measured and Unmeasured Water Charges - TC1030 (2020/01/27A)	City Treasurer (Deputy Chief Executive)	Not before 1st May 2020	Report and Recommendation	Robert Kelk, Procurement Manager r.kelk@manchester.gov.uk
The purpose of this tender is to appoint one supplier to form a framework water services agreement. The framework agreement will also be made available on the same basis to other AGMA local authorities and any North West based public sector funded organisation.				
Establishment of a multi- supplier framework for the supply of gas TC473 (2020/01/28A)	City Treasurer (Deputy Chief Executive)	Not before 1st May 2020	Report and Recommendation	Walter Dooley w.dooley@manchester.gov.uk
To approve a tender to establish a Multi-supplier framework for the supply of				

Gas. The framework agreement will also be made available on the same basis to other AGMA local authorities and any North West based public sector funded organisation.				
The acquisition of a Care Facility (2020/02/28A)  The approval of capital expenditure from Sustaining Key Initiatives budget to acquire a property to respond to market pressures to retain sufficient services for Manchester people, through market intervention	City Treasurer (Deputy Chief Executive)	Not before 30th Mar 2020	Checkpoint 4 Busienss Case	Keith Darragh Keith Darragh@manchester.gov.uk
Small Format Advertising TC1000 (2020/03/27A)  To appoint a supplier for the provision of Free-Sanding Unit structures incorporating advertising display panels on MCC controlled public highways within Manchester City Centre.	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2020	Confidential contract report with recommendation	Leon Phillip, Contract and Commissioning Manager I.phillip@manchester.gov.uk
Contract for the Provision of Mortuary and Post	City Solicitor	Not before 1st Oct 2020	Repot and Recommendation	Mike Worsley mike.worsley@manchester.gov.

Mortem Services (2020/05/14A)				uk
To approve the appointment of a provider to deliver the service following a tender exercise on behalf of HM Coroner				
Long Leasehold disposal of 30-32 Shudehill & 1-3 Nicholas Croft, M4 1FR (2020/05/22A)  To approve the acquisition of Freehold of 1-3 Back Turner Street and subsequent disposal of Long Leasehold of the same plus 30-32 Shudehill & 1-3 Nicholas Croft	Chief Executive	Not before 22nd Jun 2020	Briefing Note July 2019 and Augist 2019 and Delegated Authority approval	Pippa Grice pippa.grice@manchester.gov.uk
Oldham Road cycling route (2020/05/28B)  The approval of capital expenditure to enable a feasibility study for development of a segregated cycling route along Oldham Road A62 from Thompson Street to Queens Road (intermediate	City Treasurer (Deputy Chief Executive)	Not before 26th Jun 2020	Checkpoint 4 Business Case	Steve Robinson, Director of Operations (Highways) steve.robinson@manchester.go v.uk

Ring Road).				
Framework agreement for the the Provision of the Enforcement Agent Services for Council Tax and Non Domestic Rates (NDR); and Parking and Bus Lane Enforcement (2020/06/17A)	City Treasurer (Deputy Chief Executive)	Not before 1st Aug 2020	Report and Recommendation	Mike Worsley mike.worsley@manchester.gov. uk, Charles Metcalfe c.metcalfe@manchester.gov.uk
The appointment of Providers to provide Enforcement Agent Services for Council Tax and Non Domestic Rates (NDR); and Parking and Bus Lane Enforcement.				
Acquisition of Land at Red Bank (2020/06/25A)  The approval of capital expenditure for the Acquisition of land on Red Bank, Cheetham to support delivery of the Housing Infrastructure Fund Programme (HIF) in the Northern Gateway. The Land is required to provide access and new road	City Treasurer (Deputy Chief Executive)	Not before 24th Jul 2020	Checkpoint 4 Business Case and briefing note	Nick Mason n.mason@manchester.gov.uk

construction to unlock key sites as part of the initial phases of development.					
Completion of the construction of the Chorlton Cycling & Walking scheme (2020/07/24A)	City Treasurer (Deputy Chief Executive)	Not before 22nd Aug 2020		neckpoint 4 Isiness Case	Steve Robinson, Director of Operations (Highways) steve.robinson@manchester.go v.uk
The approval of capital expenditure to complete the construction of the Manchester-Chorlton Cycle Scheme.					
Construction of Northern Quarter Walking and Cycling scheme (2020/07/24B)	City Treasurer (Deputy Chief Executive)	Not before 22nd Aug 2020		neckpoint 4 Isiness Case	Steve Robinson, Director of Operations (Highways) steve.robinson@manchester.go v.uk
The approval of capital expenditure to construct the Northern Quarter Walking & Cycling Scheme.					
Manchester Central Convention Centre Limited - Loan Repayment Deferral (2020/08/06A)	Chief Executive	Not before 4th Sep 2020	Col	onfidential report	Sarah Narici sarah.narici@manchester.gov.u k
Approval to defer loan repayments, principal and interest, due to Manchester					

City Council from Manchester Central Convention Centre Limited until 31st March 2021.				
TC520 - Parking Enforcement - extension of contract (2020/08/14A)  Approval to extend the contract with the existing provider.	City Treasurer (Deputy Chief Executive)	Not before 12th Sep 2020		Patricia Wilkinson, Group Manager - Parking & Bus Lane Enforcement p.wilkinson1@manchester.gov. uk
TC520 - Parking Enforcement - vary of contract with existing provider (2020/08/14B)  Approval to vary the contract with the existing provider.	City Treasurer (Deputy Chief Executive)	Not before 12th Sep 2020		Patricia Wilkinson, Group Manager - Parking & Bus Lane Enforcement p.wilkinson1@manchester.gov. uk
TC1005 - Security Services- vary of contract with existing provider (2020/08/14C)  Approval to vary the contract with the existing provider.	City Treasurer (Deputy Chief Executive)	Not before 12th Sep 2020		Steve Southern s.southern@manchester .gov.uk
TC701 - PPM and Reactive repairs of public buildings (2020/08/14D)	City Treasurer (Deputy Chief Executive)	Not before 12th Sep 2020		Steve Southern s.southern@manchester .gov.uk

To vary the contract with the existing provider.  TC511 - Parking Pay and Display Machines (2020/08/19A)  Approval to vary the contract with the existing provider.	City Treasurer (Deputy Chief Executive)	Not before 17th Sep 2020	Report and Recommendation	Patricia Wilkinson, Group Manager - Parking & Bus Lane Enforcement p.wilkinson1@manchester.gov. uk
Early Years & Education System (EYES) - Additional Funding (2020/09/01A)  The approval of revenue expenditure for additional costs attributed to the implementation of the Liquidlogic EYES module, funded by a transfer to the revenue budget from the Capital Fund.	City Treasurer (Deputy Chief Executive)	Not before 30th Sep 2020	Checkpoint 4 Business Case	Amanda Corcoran, Director of Education a.corcoran@manchester.gov.uk
The Northern Gateway HIF Infrastructure Programme- detailed design and flood mitigation works. (2020/09/01B)	City Treasurer (Deputy Chief Executive)	Not before 30th Sep 2020	Checkpoint 4 Buisness CAse	Ben Gudger, Northern Gateway - Infrastructure & Delivery Lead b.gudger@manchester.gov.uk

Approval of capital expenditure of up to £17.3m from an available allocation of £51.6m of Housing Infrastructure Fund Government grant, (subject to entering into the grant determination agreement with Homes England), to cover detailed design and contract supervision and the procurement of an advanced package of flood mitigation and enabling works, including site clearance and set up where necessary				
TC778 - Cashless Parking (2020/09/08B)  To vary the contract with the existing provider.	Chief Executive, City Treasurer (Deputy Chief Executive)	Not before 7th Oct 2020	Report and Recommendation	Patricia Wilkinson, Group Manager - Parking & Bus Lane Enforcement p.wilkinson1@manchester.gov. uk
TC043 - Hire of commercial vehicles (2020/09/16A)  To seek approval to appoint a number of companies under a framework agreement for the provision	City Treasurer (Deputy Chief Executive)	Not before 15th Oct 2020	Confidential contract report with recommendation	Gary Campin g.campin@manchester.gov.uk

of a short to medium term

hire of self-drive commercial vehicles to be used by the Fleet Management Services Department.  The agreement will be for a three year period with an option to extend for a further two years commencing November 2020				
Highways				
Hire of Highways Maintenance Plant Vehicles and Equipment TC1010 (2019/09/03B)  To seek approval to award a Framework to multiple suppliers who can deliver Highways Maintenance Plant Vehicles and equipment.	City Treasurer (Deputy Chief Executive)	Not before 1st Nov 2019	Confidential contract report with recommendation	Brendan Taylor b.taylor1@manchester.gov.uk
Highways Investment Programme - Large Patching Programme (2019/10/02A)	City Treasurer (Deputy Chief Executive)	Not before 30th Oct 2019	Checkpoint 4 Business Case	Kevin Gillham k.gillham@manchester.gov.uk
The approval of capital				

expenditure for the purpose of Highways Investment Programme Patching Programme 2019/20 & 2020/21				
Car Park Management Services TC1054 (2019/11/04E)	City Treasurer (Deputy Chief Executive)	Not before 1st Sep 2020	Report and Recommendation	Danny Holden d.holden1@manchester.gov.uk
To appoint a supplier to provide Car Park Management Services				
Provision of Rock Salt (2020/08/14G)  To seek approval to award a contract to a supplier for the provision of De-Icing Salt (Rock Salt).	City Treasurer (Deputy Chief Executive)	Not before 12th Sep 2020		Steve Robinson, Director of Operations (Highways) steve.robinson@manchester.go v.uk
Children and Families				
Extra Care - Russell Road LGBT Project 2019/03/01H  The approval of capital expenditure on the City's Extra Care Programme to develop new build extra care units which will be in the ownership of MCC.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Checkpoint 4 Business Case	Steve Sheen s.sheen@manchester.gov.uk

Extra Care - Millwright Street Project 2018/03/01I  The approval of capital expenditure on the City's Extra Care Programme to develop new build extra care units which will be in the ownership of MCC.	City Treasurer (Deputy Chief Executive)	Not before 1st Mar 2019	Checkpoint 4 Business Case	Steve Sheen s.sheen@manchester.gov.uk
Adults Social Care and Hea	lth			
TC1041 - TEC Phase 1 - Falls protection / Panic Alarm and GPS Tracking (2019/08/23A)	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk
To appoint a supplier to provide falls protection / panic alarms with GPS Tracking.				
TC1042 - TEC Phase 1 - Movement and Environmental Sensors that analyse and sense those at risk of falling (2019/08/23B)	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk

To appoint a supplier to provide movement and environmental sensors that analyse and sense those at risk of falling				
TC1043 - TEC Phase 1 - Movement and Environmental Sensors that analyse movement patterns (2019/08/23C)	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk
To appoint a supplier to provide movement and environmental sensors that analyse movement patterns.				
TC1044 - TEC Phase 1 - Movement and sensors that allows remote physio (2019/08/23D)	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk
To appoint a supplier to provide movement sensors to allow remote physio				
TC1045 - TEC Phase 1 - Falls Prevention (2019/08/23E)	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk
To appoint a supplier to provide specialist ICT equipment that prevents				

falls in the home  TC1046 - TEC Phase 1 - TEC Digital Platform (2019/08/23F)  To appoint a supplier to create a central database to collate and analyse the data received from the TEC devices.	City Treasurer (Deputy Chief Executive)	Not before 1st Oct 2019	Report and Recommendation	Nicky Parker n.parker@manchester.gov.uk
Education and Skills				
Q20347 Consultant for EYES data Migration. 2019/04/25A	City Treasurer (Deputy Chief Executive)	Not before 1st Jun 2019	Report and Recommendation	John Nickson j.nickson@manchester.gov.uk
Contract is to support Manchester City Council with the migration of their Education Management System away from Capita One towards the Liquidlogic EYES solution.				

#### 3. Resources and Governance Scrutiny Committee - Work Programme - October 2020

Tuesday 6 October 2020, 10.00am (Report deadline Friday 25 September 2020)

### **Theme – Capital Budget**

item	Purpose	Member Member	Director / Lead Officer	Comments
Capital Budget	<ul> <li>To receive the Capital budget monitoring report which will include an update on:-</li> <li>The decision making criteria used in the checkpoint process (as strengthened recently) and the benefits realisation work underway; and</li> <li>An update on the Our Town Hall and Factory projects.</li> </ul>	Cllr Leese (Leader) in the absence of the Executive Member for Finance and Human Resources	Carol Culley Janice Gotts Paul Candelent Jared Allen	
Temporary Accommodation	To receive a report around what financial steps the Council is taking within its capital budget to improve the provision of good quality temporary accommodation within the broad geographical boundaries of the city.  To include detail on the value of money that could be	Cllr Rahman (Executive Member for Skills, Culture and Leisure)	Mike Wright Carol Culley	Invite Chair of NESC

Commonts

	derived from the Council building its own provision for homelessness.			
Supplier Assurance	To receive a report that details the steps being taken by the Council to mitigate the risk of supplier failure (especially for major capital projects and larger revenue contracts).	Cllr Leese (Leader) in the absence of the Executive Member for Finance and Human Resources	Carol Culley Janice Gotts	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.		Mike Williamson	

# Tuesday 3 November 2020, 10.00am (Report deadline Friday 26 October 2020)

### Theme - Budget

Item	Purpose	Executive Member	Strategic Director / Lead Officer	Comments
Budget related item	<ul> <li>Precise details to be confirmed but will include:-</li> <li>Impact of COVID on Capital and Revenue Programme</li> <li>Impact of loss of income stream from Manchester Airport Group</li> <li>Use of Equality Impact Assessments within the budget setting process/budget decisions</li> </ul>	Cllr Leese (Leader) in the absence of the Executive Member for Finance and Human Resources	Carol Culley Janice Gotts	
Our Manchester Strategy re-set	To receive a more detailed report around the re-set of the Our Manchester Strategy.	Cllr Leese (Leader)	James Binks Carol Culley	

# Tuesday 1 December 2020, 10.00am (Report deadline Friday 20 November 2020)

### Theme - Budget

Item	Purpose	Executive Member	Strategic Director / Lead Officer	Comments
Governance of Housing PFI Schemes and tenant involvement	Precise details to be confirmed.	Cllr Richards (Exec Member for Housing and Regeneration)	TBC	
Governance of the potential work to bring Housing ALMO back in house	Precise details to be confirmed.	Cllr Richards (Exec Member for Housing and Regeneration)	TBC	

#### Items to be Scheduled

(Items highlighted in grey indicate that these have been included in the work plan of one of the above meetings).

(New items added are highlighted in blue)

Item	Purpose	Executive Member	Strategic Director / Lead Officer	Comments
Revenue and Benefits	Themed meeting to include activity around position of Business Rates and Council Tax and impact on residents and how to target support most effectively	Cllr Leese (Leader) in the absence of the Executive Member for Finance and Human Resources	Julie Price	
Review of investments being made by the Council into its Capital Strategy in terms of delivering future VFM post COVID19	Precise scope to be determined	Cllr Leese (Leader)	TBC	
The Council's HRA and Housing Investment Reserve	Precise scope to be determined	Cllr Richards (Exec Member Housing and Regeneration	TBC	
S106 governance	To receive and update report following Internal Audit's	Cllr Stogia	Julie Roscoe	Representatives

arrangements	<ul> <li>review of the new S106 governance arrangements and that this report includes the following information:-</li> <li>An indication of affordable housing being provided from S106 contributions</li> <li>How Developers are encouraged to mitigate any harm from their developments</li> <li>Best practice and comparison of S106 arrangements with other GM local authorities; and</li> <li>The S106 triggers for planning applications within the Deansgate Ward (Land Bounded By Chester Road, Mancunian Way And Former Bridgewater Canal Offices and Land Bounbd by Jackson Row, Bootle Street, Southmill Street and 201 Deansgate.</li> </ul>	(Exec Member for Environment, Planning and Transport)	Louise Wyman	from Neighbourhoods and Capital Programmes attend to help address the Committees concerns around the rate of spend of S106 agreements
Income Generation	<ul> <li>To receive a more detailed report on income generation across key areas of the Council and include:-         <ul> <li>responses to queries around the shortfall in actual income for 2018/19 and the projected level of income to be generated in 2019/20 for Legal and Democratic Services;</li> <li>future opportunities connected to innovative income opportunities;</li> <li>distinctions between the amount of income generated from cores services the Council provides for social reasons and those it provides solely to make profit; and</li> </ul> </li> </ul>	Exec Member for Finance and Human Resources	Carol Culley Fiona Ledden	Date to be confirmed  Requested at RGSC meeting on 16 July 2019  (see minute RGSC/19/40)

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	what other local authorities are doing around income generation which the Council could possibly look to emulate			
GMCA Governance and Public Sector Reform	To receive an update on what is being delivered for the City through these arrangements	Cllr Leese (Leader)	TBC	Date to be confirmed

## Covid-19 Sitrep and Milestones, Future Council, 18 September 2020

Workstream	Issues and challenges	Key planning and red	covery act	tivities
Workstream Phased Return	Scale of risk assessment required for our workforce. At the moment work has focused on returning staff who are "at home and unable to work". When this is complete there will be a larger number required for staff who are able to work from home but will return to onsite working for part of the week in September/October.  Developing future ways of working based on increased flexibility, reducing our corporate estate and embedding high performance	Staff Working on Site  With easing of government guidance return to the workplace (all in line with government distancing and/or PPE (where required).  Current Position  To Adults Childrens Core Growth & Development Neighbourhoods Total 7,3 % of headcount	e more staf nt guidance otal Staff 811 473 798 713 558 <b>353</b>	ff have been able to e on social  Staff on Site 1,143 1,133 218 373 1,047 3,914 53.2%
		estate (see separate presentation or distancing measures remain in place at capacity and have been for somet in the THX in line with the first phase site which will increase during Octob	n rationale) e. Sites oth time. Numb e of staff w	) whilst social her than the THX are bers are increasing ho have returned to

Week	Average daily occupation THX (back office staff - limited currently to max 30%)	Average daily occupation THX (inc all FM/GMP staff)
31 Aug	166	255
7 Sep	170	249
14 Sep	221	305

- ★ Building per building work continues to assure compliance with corporate Covid Secure risk assessments
- ★ Individual risk assessments are in progress for all staff with underlying health conditions, black, asian and minority ethnic staff and staff previously in the shield category- the current position is reported below.
- ★ Initial proposals for larger scale return to the office in development following engagement with DMTs
- ★ Scaling return for office based staff from September, and further extended return in October

#### Building Risk Assessments

Building-by-building work is in progress to review adherence to corporate guidelines. Of 145 confirmed premises (excluding assessments being done in parks) where staff are or plan to be working, risk assessments have been completed, 142 buildings have been signed off as Covid19 secure. The remaining 3 are either not currently in use or have been confirmed as secure by management pending a Health and Safety inspection visit. This

work is ongoing with a tracker in place to show the position for each site and the results of risk based Covid19 Secure compliance visits being undertaken by officers from the Health and Safety and Estates Services.

#### Service Risk Assessments

As well as buildings, all services are required to complete or update service risk assessments confirming their approach to ways of working and how risks will be addressed. Of 221 services / locations identified as requiring updated assessments, 167 have been confirmed and validated as complete. The areas of current focus are in adults and children's services where current assessments used during the peak of Covid19 require review or where resident facing services are returning. All Direacoate Leadership Teams have been updated in the position and actions required with follow up in all areas underway.

#### Individual Risk Assessments

All services are required to confirm that individual risk assessments have been completed for relevant staff who are in high risk categories. Of 152 services, responses for 42 are outstanding and are being followed up to ensure assessments are in place for all staff working on site or from offices.

#### Vulnerable/Shielded Staff

373 staff fall within the 'vulnerable' or 'living with someone that is shielding' categories who are now able to return to work following Government advice. Of the 373:

• 334 have returned to work via a individual risk assessment

 30 have been assessed and are awaiting occupational health advice. In some cases, particularly Adults Services, occupational health advice has recommended not to bring employees back into the workplace. This is being challenged as it is felt the control measures are robust and sufficient enough to safeguard employees.

The remaining are either off sick or the service hasn't returned onsite.

HROD continues to monitor this cohort of staff specifically the completion of risk assessments and the number of staff returning to the workplace for corporate assurance.

The Government confirmed with effect from 1 August people no longer needed to 'shield'. There are a total of 345 staff that fall within the 'shield' category:

- 281 are working from home
- 64 remain at home but unable to work off site due to the nature of their role.

The 64 staff who are at home but unable to work are all going through the risk assessment process and are being referred to Occupational Health in order to assess if they are able to return to their role. A proportion of these staff may remain off work due to the nature of their illness (e.g. staff undergoing treatment for cancer) and they will continue to be supported by their managers in line with the management of attendance policy. A number of staff will now be able to return to work and HROD will work with staff and managers to ensure this return is managed safely and in line

with medical advice and government guidance. There may be a proportion who can return to work but not to their substantive role due to the level of risk, in this instance HROD will work with the individuals to look at alternative roles on a temporary or permanent basis to reduce the level of risk for these individuals.

Understandably a number of staff who were previously classed as "shield" are very concerned about a return to the workplace and HROD and managers are working with individuals to support them through this transition (at the right time).

#### Future Ways of Working/Return to the Office

The ambition is that by October all of our staff will be able to work on site albeit on a much reduced basis to meet current social distancing requirements.

Work is now underway to return staff to the THX and a number of teams/services are returning to test ways of working with all staff returning for a proportion of the week during October. To support this Heads of Service will stagger start and finish times and alter working patterns to try to minimise numbers of staff in at any one time and to reduce pressure on public transport. Continuous feedback will be sought from staff and managers during the pilot stage and beyond about how the workplace supports the type of work they need to carry out on site, how their journey was and how safe they feel in the workplace. Discussions are ongoing with Trade Unions and other stakeholders will be required to support this.

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# Our Transformation

Our Transformation pre-dates the covid-19 response and has been rescoped to ensure it supports delivery of our wider Future Council objectives, and enables us to respond at pace to the unprecedented change in our ways of working, as well as to plan longer term.

Milestone plans are now in place for all programmes/projects within Our Transformation ensuring understanding of dependencies between projects and critical path. Update from the last report:

Intranet - User Acceptance Testing for the intranet is now complete. We are in the pilot phase of the project with over 700 staff piloting the new system. A number of issues have delayed the launch of new site, specifically issues with accessibility for the social side of the site and range of ICT issues relating to not all staff members having computer accounts setup. All ICT issues to be resolved w/c 14th Sep however, there is still some data cleansing in SAP that is ongoing. Additionally a meeting with Interact is planned for w/c 14th Sept to look at accessibility aspects. The site launch can proceed while these issues are being worked through.

<u>Change leads and change champions</u> have been "recruited" from across the organisation so we now have c250 digital champions supporting on the intranet and over 100 change leads (one in each service) who will support on other change projects across the Our Transformation portfolio including the roll-out of Microsoft 365. Change Lead and Champion onboarding events have taken place in early September.

Future Ways of Working is focused on next 3 phases of delivery; P1 piloting small areas in August and scaling up in Sept with continual feedback from staff on site to inform P2, P2 all staff returning to work on site on a much reduced basis while covid restrictions in place, P3 development and sign off of FWOW by SMT and members. Challenges arising in managing expectations of returning to the office within the local lockdown restrictions so there is a need to rethink "why" we will be on site given the restrictions on meetings. Milestone plan in development and to be finalised to create clarity on the interdependencies between FWOW and the digital enablers and estates work in particular.

#### **Strengthening Accountability**

Review of leadership and Management Development offer - Draft

#### ICT Current ICT Position:

- 5,200 staff working remotely with c. 200 remote telephony users
- 200 new machines a month being rolled out
- Part way through data centre migration
- Focused on ten key projects

#### Challenges:

- Parts of Infrastructure at capacity
- Reduced risk to live services including contact centre telephony and public computer access in Libraries, and not putting at risk current live services
- Capacity in key areas (servers and networks) is a particular issue.

#### Our Ways of Working - digital enablers

M365 Roll Out - 400 early adopters are dual running on Microsoft 365 (ICT and Digital Champions). The adoption and change workstream is well underway with champions working with their areas, and ongoing comms. A migration plan has been agreed with all areas for September and October which will start from 29th September.

<u>End User Device</u> - The tender process has ended and the evaluation process is being finalised. The challenge of supply chain availability since Covid incident remains.

<u>Data Centre Migration/Additional direct access capacity</u> - 4500 users all now moved to the new direct access solution, giving more capacity and resiliency. Moving 2000 callsign users (R2) over the coming weeks. Central Library public traffic moved to a larger capacity link, so opened up more bandwidth for public PC's and on wifi. The risk on Libraries traffic, impacting the contact centre and other live services is greatly reduced but further work ongoing.

<u>Telephony</u> - Planning for the migration of all users over the next 10 months is underway. WAN and Wifi connectivity needs improving for some sites. Mobile phone usage continues to increase, and contract discussions with current supplier is ongoing on improving the current contract.

# Finance and Budget

Overview as at MHCLG August Return data

- Financial position Net impact of COVID-19 on MCC General Fund is 157.6m (£157.2m in 2020/21, and £0.4m 2019/20), made up of:
  - £30.2m in costs (£29.8m in 2020/21, and £0.4m in 2019/20)
  - £127.4m income loss (Council only) also:
  - £2m HRA
- Budget Impact £20.1m in 2020/21; £161.5m in 2021/22. (after grants but before funding for sales, fees and charges which is estimated as between £5m-£7m).
- P4 Monitoring Balanced budget excluding assumptions regarding Government funding for Sales, Fees & Charges income loss as per comment above. In year COVID-19 losses for airport dividend, Council Tax and Business Rates will not appear as a budget pressure until next year.
- Figures are before any assumption on the smoothing of the Collection Fund over 3 years.
- Any capacity created in 2020/21, through other savings and mitigations in addition to Government funding will be used to offset 2021/22 pressures.

Work is continuing on the budget planning and how this can be managed in light of the financial challenges from COVID-19 and the latest announcements from the Government. This includes work currently underway to assess the continuing support needs for residents particularly in light of the extended lockdown requirements.

Government has issued guidance on the financial support for loss of income from sales, fees and charges. Claims will be considered in retrospect with the first to cover the period upto July 2020. Officers are currently working through the guidance; at present it is considered that around £5m- £7m may be eligible during 2020/21. This is dependent on the treatment of market income (excluding all market income is c£5m estimated claim; excluding only that relevant to specialist markets is c£6m claim; allowing all is £7m claim). MHCLG have indicated to other LAs that Councils would need to make a case for its inclusion.

The Council will continue to lobby all levels of Government and its key messages continue to be around stability of funding, recognition of ongoing COVID-19 costs, support for loss of income and seeking some more bespoke intervention for the loss of commercial income. However the fiscal environment remains challenging. The Council will take stock of the budget position once the Spending Review 2020 has been published as this will provide a better indication of the overall financial position for Local Authorities in 2021/22.

The expectation is that the Spending Review will not be issued until mid-late November. Engagement with Councils outside this will be focussed on those most at risk of financial failure in the short term.

#### Challenges and Assumptions

- Uncertainty of funding from Government, immediate and longer term
- Current restrictions due to increasing rate of infections from July has seen limited specific impact as yet - most significant is increased costs associated with GLL contract of £1.9m as well as impact on markets and risk to the Christmas market. Concerns over ASC requirements and potential issues if restrictions extend into school term or deepen.
- Number of assumptions regarding impact based on the best information available at the time, including announcements of changes to lockdown restrictions, social distancing requirements and other requirements of Local Government inc Population Health to support businesses, residents and the wider control and monitoring of the pandemic.

<u>Funding Announced - Individual LA Allocations</u> Awaited.

17 September - £546m for extension of the Infection Control Fund (ICF) for care providers

The Infection Control Fund has been extended to the end of March 2021 to give providers

The Council's submission for the Spending Review is currently being finalised to be submitted this month. The City Council has also fed into the GM submission.

Work is continuing on the potential priority requirements for the capital programme to be considered as part of the budget process for 2021/22 onwards.

#### Other Funding Updates

Rough Sleeping £105m - Funding Allocation announced 17 September. Manchester has been awarded £2m against a bid of £3.6m as per the table below:

	Bid	Allocation			
Victoria Warehouse	£176,319				
Rams Lodge	£924,961	£1,300,000			
Holiday Inn	£1,052,851				
ABEN Shortfall	£543,060	£300,000			
Cold Weather	£106,250	£100,000			
Additional Rough Sleeper Accom	£776,411	£0			
Total - Hotels	£3,579,852	£1,700,000			

£1.6m of the funding is awarded against schemes linked to Covid-19 response, these costs have been included in the Covid-19 expected costs in year and will therefore reduce the homelessness further resources to halt the transmission of COVID-19 throughout winter

The fund can be used to pay staff wages for those self-isolating and hire more staff to restrict movement between homes. spend position for 2020/21 by £1.6m.

As shown in the table, an additional £100k has been assigned against cold weather provision for those sleeping rough when the temperature drops below zero.

The £776k for additional rough sleeper accommodation in the bid was linked to a property offered to MCC at the last minute by De Paul, however the additional rough sleepers are effectively those who are sleeping rough at the moment, despite the accommodation on offer. These are people who have been evicted from our accommodation due to drugs, violence etc or have chosen to return to the streets and do not want support from the Council.

In addition to the £1.7m awarded above, a further £300k is to be spent on incentives to landlords to secure properties in the private rented sector specifically for people who were rough sleepers and have been provided with accommodation as a result of the Covid-19 response.

£200k has been allocated to GMCA as a contribution to ABEN.

Bringing properties back online £161m (£130m capital and £31m revenue to support)

These bids were written by RP's and submitted on 20th August. Funding is expected to be announced next week.

Revenues and	1.	Administration of the BEIS Business Rates	Business Rates Grants (Small Business Grant Fund and
Benefits		grants scheme, ensuring eligible businesses	Retail, Hospitality and Leisure Grant Fund)
Activity		apply and the scheme is closed to the	
-		deadline of 28 August.	The scheme for the small business grants fund and the retail,
	2.	Considerable additional work now required	hospitality and leisure grants closed for new applications on 28
		for the various assurance and fraud checks	August 2020. Authorities have to 30 September 2020 to ensure the

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#### **Appendix One**

## <u>Summary of main changes to welfare benefits since March 2020 due to Covid and changes to how dispersed accommodation is funded</u>

#### Extra amount in the benefit calculations

Universal Credit - All the standard rates for single people & couples have been increased by £86.67 a month (£20 a week) Equivalent support to low income households in work and receiving Working Tax Credit ( rather than UC) was also provided. The basic rate of Working Tax Credit was increased, meaning that households receive up to £20 extra each week, depending on their circumstances.

In order for these extra Working Tax Credit payments to be ignored for Housing Benefit and Council Tax Support the Additional Earnings Disregard was increased from £17.10 to £37.10.

The changes to Working Tax Credit and the additional earnings disregard for Housing Benefit and Council Tax Support apply from 6 April 2020 to 4 April 2021. It is not clear whether the increase for Universal Credit will be permanent or also come to an end.

#### LHA rates

The LHA rates unexpectedly increased in April 2020 following an announcement by the chancellor on 20 March 2020 due to Covid 19. The rates now meet the 30th percentile of the rented properties in the LHA area. It is not clear whether this change is permanent or the LHA rates will drop in April 2021.

The table below shows the result of the difference between the old and new rates for the two areas we use in Manchester. The majority of people fall within Manchester Central.

Central Shared		one bed	two bed	three bed	four bed			
April 19	£67.20	£105.04	£123.58	£137.32	£186.47			
April 20	£75.50	£138.08	£149.59	£166.85	£218.63			

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Weekly increase	£8.3	£33.04	£26.01	£29.53	£32.016
Southern	Shared	one bed	two bed	three bed	four bed
April 19	£63.21	£105.32	£132.04	£156.33	£206.09
April 20	£82.82	£120.82	£149.59	£172.60	£253.15
Weekly increase	£19.61	£15.5	£17.55	£16.27	£47.06

It is difficult to estimate how much this has saved us in DHP awards, both on the awards that were in payment in April when the increase occurred and avoidance of new applications because more new UC cases found their housing elements meeting or coming close to the rent charged. However, based on some limited sampling of private DHP cases we can estimate a reduction in demand of around £180,000 for the year.

#### Homeless families dispersed accommodation & DHP expenditure

Last year saw a decrease in the amount of DHP spent supporting people in homeless accommodation from £1,524,106 to £1,007,554.

For quite some time many of these properties have required substantial support from DHP to support these tenancies. The first change was in September 2013 when these properties were subject to the benefit cap. Many tenants had the rent of £202.68 restricted due to the cap. The second change was the roll out of UC. Customers who moved into these properties and would have made a new claim for HB now had to claim UC instead. The UC was paid at the LHA rate which for most families caused a large shortfall.

In April 2018 the rules were changed to allow people in these properties to claim HB. New claims from this date could claim HB. If they were already receiving UC the Housing Element of their UC award ended but the rest of the UC continued. Anyone in receipt

of Universal Credit also receiving Housing Benefit will usually receive the full Housing Benefit award, even if they are working or subject to the benefit cap. The only deduction or reduction from Housing Benefit for those in receipt of UC is for a non-dependant if they have people over 18 living with them.

From March 2019 housing undertook a piece of work to move 194 tenants who were receiving UC back to HB. This involved signing a new tenancy agreement and making a claim to HB.

One of the consequences of these changes is that more people in homeless accommodation now receive full HB and no longer need to receive DHP to support their tenancy.

By 2 September 2020 we had spent £318,560 DHP on homeless dispersed accommodation cases. By the same date in 2019 we had spent £751.636, so expenditure on these tenancies has dropped this year by around 60%.

Residents & Communities: Hig	h Level Milestone Mapping												
	, and the same of												
	and Communities Recovery Sub Group to provide overview of the key activity and milestones for												
each area. To be read in conjunction w	ith the detailed sit-rep's which provide the summary overview for each area.												
RAG Key: Green = Complete A = on t	track, $R = not$ on track, Blank = activity not started												1
Activity will appear as green and then b													1
			Anticipated de	livery:									
Area	Milestone / activity	RAG	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	March	April
1. Residents at risk													
Food response	Contact 3500 residents currently receiving support (subject to new changing number of contacts)	Α											
	1.2 Establish food Sustainability Working Group	G	mid June										
	1.3 Collate a suite of evidence based on Food Response request data	G	mid June										
	1.4 Agree a sustainable future operating model for the food and care response	G											
Welfare Provision Scheme	1.5 Review data on take up across the city of Welfare Provision Scheme	Α					mid Oct						
Domestic violence & abuse response	1.9 Return to pre-lockdown service delivery												
	1.6 Develop recovery plan with Domestic Violence Provider Forum	G	mid June										
	VCSE orgs	G	end June										
	line services)	G											
						1							
Homelessness & Rough Sleeping	1.12 Plan approach for potential return of delivery of some face to face services	G											
	1.11 Plan step down and move on from hotel accommodation	G											
	1.13 Negotiation to continue A Bed Every Night scheme and financial support for hotel	G											
	1.14 Establish system to support contact tracing	G											
	1.15 Develop a plan with partners for the safe opening of services including day centres and	Α											
2. Resilient communities													
Bringing Services Together	2.1 Develop Bringing Services Together for People in Places Team Around the Neighbourhood	Α											
	2.2 Develop future operating model for BST PIP and Team around the Neighbourhood	G		end July									
	2.3 Analysis of data and intelligence on demand in neighbourhoods	G											
	2.4 Launch MCR VIP volunteers to support covid response	G											
OM Engagement response milestones	2.6 Review of helpline	G											
	2.5 Delivery of campaigning and engagement Framework	G											
	2.7 Refresh of MCR VIP Strategy												
Schools response milestones													
	2.10 Virtual engagement with Headteacher and Governing Boards on schools covid response	G	early June										
	transition year	G	early June										<u> </u>
	2.12 Monitoring take up of engagement and take up	Α											<u> </u>
	that are shielding	Α											ļ
	support from CAMHS, 42nd st, MLCO	G	mid June										ļ
	2.15 Launch phase 3 Manchester Mental Health and emotional resilience 'strategy'	Α											ļ
Vousile	2.16 Vulnerable children audit undertaken with Children's Services and Early Help	G	early June										<u> </u>
TOULI	0.475					1	1		-	1		1	<del>                                     </del>
	2.17 Evaluate and refresh 'Youth ask'	G G				-							<del>                                     </del>
	2.18 Publish research and action plan on Youth and Play sector	G									-		<del>                                     </del>
	2.19 Implement service mobilisation plan for phased return of facilities opening	G					1		1	1	+		<del>                                     </del>
	2.20 Mapping size and reach of youth and play sector in Manchester	G							-		+		<del>                                     </del>
	2.21 Launch toolkit for Skills for Life across Youth, Education and Cultural Sector	A				-	$\vdash$		+		+		<del>                                     </del>
Universal Services: Libraries, Galleries,	2.22 Evaluate funding to youth and play sector	А							-		+		<del>                                     </del>
dan do. viceo. Librarios, dallerios	2.23 Plan to reopen 8 Neighbourhood Libraries and City Lending Library	G		early july		1			<u> </u>				<del>                                     </del>
	2.24 Launch befriending service and re-commence Home Library Service	G		carry july		-					+		<del>                                     </del>
	2.24 Launch befriending service and re-commence Home Library Service 2.25 Doorstep delivery service with volunteers	G							-				<del>                                     </del>
	2.25 Doorstep delivery service with volunteers  2.26 Refresh programme for Libraries, Galleries and Culture on-line offer	G							-				<del>                                     </del>
		G					-		-				<del>                                     </del>
	2.27 Intel gathering locally and nationally to inform distribution of funds and support	G				1			-				<del>                                     </del>
Leisure, Events and Parks	2.28 Cultural Recovery Group established								1		+		<del>                                     </del>
Loidaro, Everno ana i aino	2.20 Online Dreamme, refresh of online programme to a series with social and	G							-		+		<del>                                     </del>
	2.29 Online Programme - refresh of online programme to engage with residents	G									+		<del>                                     </del>
	2.30 Support the VCSE groups with access to advice and grants	G				1	I	l					

	inclusive recovery [working with MHCC]	Α						
	work across all (aligned with OM Strategy reset)	G						
4. Equalities and inclusion								
	3.3 OMVCS Annual Report (Year 2) - inc Covid 19 responses	Α						
	3.2 OMVCS 2021+ funding decision and connected programme management	Α						
	3.1 VCSE future funding strategy (aligned to below)	G						
3. VCSE								
	2.32 Create events plan to ensure decisions to modify or postpone events does not impact adversely on protected characteristic groups.	G						
	2.31 Launch Service Mobilisation Plan for phased reopening of facilities with social distancing	G						

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